Payment Policy

Last Updated: 18 November 2026

See What's Changed

This policy sets out how you can pay Biza's invoices. It is part of the Documentation under the Consolidated Services Agreement, and clause 13 of that agreement sets out when invoices are issued and when they are due.

Setting up payment

Your payment method is set up during onboarding, after the Order Form is accepted.

Payment methods available

Bank transfer

Pay each invoice by bank transfer to the bank account shown on the invoice. Quote the invoice number as the payment reference, so that Biza can match your payment to the invoice.

Direct debit and card payment

Direct debit and card payment are not yet available.

How this policy changes

When Biza makes a new payment method available, it adds the method to this policy as a new version. The new section names the third-party payment processor for that method and links that processor's terms, which then apply to your payments by that method.

Biza updates this policy as part of the Documentation. Under clause 18.2 of the Consolidated Services Agreement, Biza gives at least 30 days' notice by email of a material change, and records each change on this page's Change History.